



*"Where Business Is A Pleasure And Service Is Grand"*

P O Box 178 / 32549-0178

807 James Lee Road

Fort Walton Beach, FL 32547-2221

Ph: 850-862-5850 / 7746 Fx: 850-862-5833

E-mail: [paradisepaperfl@gmail.com](mailto:paradisepaperfl@gmail.com)

Website: [www.paradisepaper-fl.com](http://www.paradisepaper-fl.com)

Dear Prospective Customer,

I would like to take this opportunity to introduce you to Paradise Paper and to explain some of our policies regarding deliveries and service. We are a wholesale distributor of disposable food service products, smallwares/glassware, tabletop, kitchen equipment/countertop/concession, bar supplies, condiments, hospitality/amenities products, janitorial supplies/equipment, chemicals/cleaners, maintenance supplies/equipment, packaging products/equipment, floor matting, styrofoam coolers, paper products, register tapes/ribbons, office papers/supplies, safety supplies/equipment, etc.

Our sales representatives are dedicated to providing you quality personal service and are well known throughout the Emerald Coast. They are available when needed and have the knowledge, equipment and resources to accommodate most requests. We offer competitive pricing, delivery on our own trucks, and the convenience of doing business locally. We also represent vendors that are capable of shipping merchandise directly to you, billing through us, saving time when necessary.

Our office hours are 8:00 AM till 5:00 PM Monday through Thursday and 8:00AM till 3:00 PM on Friday. For your convenience an answering machine will accept your calls after business hours. Orders placed on the answering machine will be delivered on the next scheduled delivery day to your area. Please see attached delivery schedule for routing.

If you desire tax exempt sales and qualify under Rule 39, State of Florida, the Florida Department of Revenue requires that we have a copy of your "Consumer's Certificate of Exemption", form (DR-14) on file to qualify for tax exempt sales. All sales will be taxed until this form is submitted.

If you have a State of Florida "Annual Resale Certificate for Sales Tax", form (DR-13), the Florida Department of Revenue requires that we have a copy on file before any merchandise can be sold non-taxed. All sales will be taxed until this form is submitted.

If you are requesting a C.O.D. account, please complete the top portion of the Credit Application, sign and date the Agreement on the reverse side and return to our office. This information will be entered into our computer for invoicing and billing purposes. Invoice payments are due upon delivery of goods and may be made by cash, check, credit/debit card or ACH. A 2% fee will be assessed on all ACH payments and a 4% fee will be assessed on all credit/debit cards. We accept all major credit and debit cards for your convenience.

If you are requesting a charge account, credit may be extended only after completion and approval of the Credit Application. We also require the owners/officers to sign and date a separate Personal Guaranty. We do not charge an annual fee for charge accounts. Our terms are; invoices charged during one month are due by the tenth of the following month. A 1-1/2% monthly finance charge, 18% per annum, will be assessed to past due accounts. Statements are mailed on the first business day of each month.

We do not have a minimum order quantity or a minimum order charge. A delivery fee based upon the average price of diesel fuel will be assessed to orders. Backorders will not be assessed the fee.

Our inventory is continuously changing to satisfy the needs of our customers. Those items not currently stocked usually can be special ordered. Be assured that we will strive to provide you the best possible service available and stand ready to adjust as your needs change.

Thank you for the opportunity to introduce Paradise Paper and myself to you. We look forward to doing business with you.

If you have any questions please don't hesitate to call.

Again, Thank You!

Sincerely,

Account Executive